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| **Quality Matters****(Curriculum & Programs)** | * **Policy Procedures**
* **Quality Matters ™ Foundation**
* **Identify Peer & Master Reviewer candidates**
* **Identify Institutional Representatives (1 per college)**
 | * **QM course enhancements begin**
* **Instructor Certification**
* **QM Peer reviews begin**
 | * **Offer QM Enhanced Courses**
* **Develop next sequence of QM Courses (additional)**
	+ **Degree Program**
	+ **Certificate Program**
	+ **Core Curriculum**
 | * **Internal peer reviews.**
* **Master Reviewers complete certification program**
* **Perform continuing education QM™ reviews.**
* **Begin transition of existing online offerings to QM**
 |
| **Program** **Area One****(Enrollment Services,****Academic Services?)** | * **Redesign Intro to Online Learning**
* **Develop Faculty engagement expectations & procedures**
* **Develop compensation model for cross-college development.**
 | * **Mandate registration in Intro. To Online Learning for students**
* **Design virtual computer lab (**access to course/proprietary software)
 | * **Deliver Online New Student Orientation Program(NSOP)**
* **Launch Online Tutoring Center**
* **Provide instructional support**
* **Launch software service center**
 | * **Launch analytics and monitoring program for all users**
* **Begin SLO ⬄ learning objectives ⬄ assessments alignments**
 |
| **Program Area Two****(Infrastructure, Compliance,)** | * **Develop Course Template**
* **SACS-COC Alternative Approach 3.7.4**
* **State Authorization Administration**
 | * **Begin recruitment outreach**
	+ **Fully Online Students**
	+ **Students Taking Online Course**
	+ **Stop-Out target marketing**
 | * **Continue Outreach**
* **Enroll First Cohorts**
	+ **Advising**
	+ **Smart Start**
	+ **Early Alert**
 | * **KPI Reporting & Analysis**
* **Individualized Learner Tracking**
* **Enroll 2nd cohort**
* **Assess progress of**
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