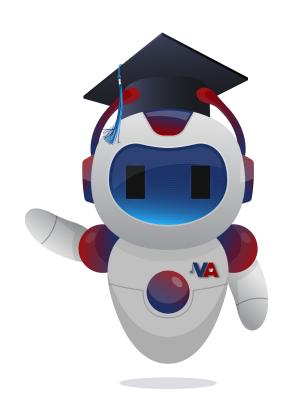
Quality in Motion: Excellence Evolves at Virtual Arkansas



AGENDA

- 01 Introduction
- O2 Design
- O₃ Implementation
- O4 User Experience





O1 Introduction







Justin Howell Science Design Specialist

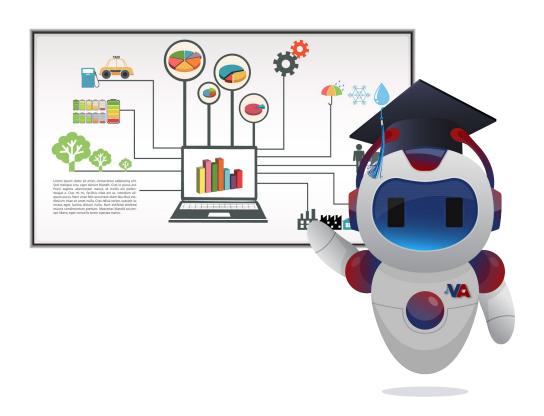


Brooke Suyal Implementation Specialist



Rainbow Bagsby UX Design Specialist

O2 Design







NSQ NATIONAL STANDARDS FOR QUALITY ONLINE TEACHING







National Standards for Quality

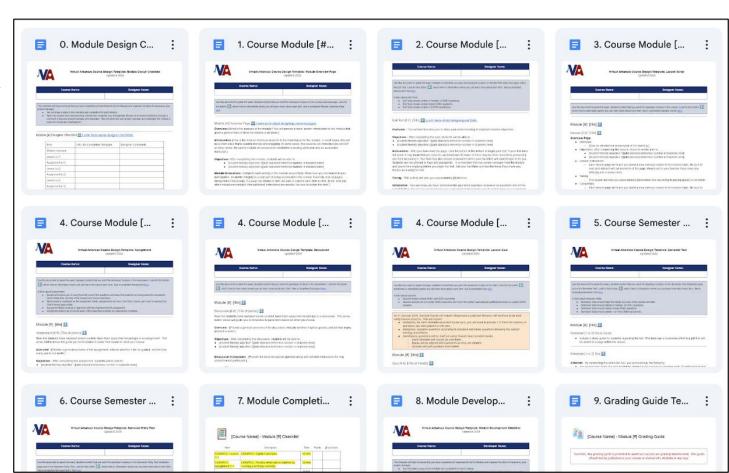
- The National Standards for Quality Online Learning is an ongoing project to continuously revise the National Standards for Quality Online Courses, Programs and <u>Teaching</u> led by a partnership between Quality Matters, the Virtual Learning Leadership Alliance, and the Digital Learning Collaborative with widespread community support.
- VA's newest templates are built to align with Quality Matters (QM) and National Standards for Quality Online Courses (NSQOC).
- Emphasis on top-down alignment:
- Standards → Course Objectives → Module/Lesson Objectives
- Alignment doesn't require verbatim language from the standard, but it must be clear and purposeful.
- All objectives include measurable action verbs, supporting student mastery and assessment validity.
- This structured design promotes transparency, consistency, and accessibility for all learners.

Intentional Design to Support All Learners

VA's course templates incorporate backward design and Universal Design for Learning (UDL) principles from the ground up.

- Modules begin with clearly stated student objectives
- Activities and assessments align directly to those objectives
- Templates support flexibility while ensuring consistency across courses

This empowers course designers to create accessible, outcome-driven learning environments.



Clear Purpose and Expectations from the Start

Each module opens with an **overview page** that:

- Explains the purpose of the module in student-friendly language
- Shows how lessons and activities connect to objectives and standards
- Communicates expectations for engagement and mastery

This reflects **QM's emphasis on transparency** and clarity for learners.



Virtual Arkansas Course Design Template: Module Overview Page Updated 2025

Course Name:	Designer Name:

Use this document to paste the exact, detailed content that you want the developer to place on the course overview page. Look for this button , which links to information where you can learn more about each item. See a completed Module Overview Page here.

Module [#] Overview Page Learn more about designing overview pages.

Overview: [What is the purpose of the module? You will provide a short, written introduction to the module that gives a general idea of what the module is all about.]

Introduction: [This is the hook to introduce students to the main topics for the module. In most cases, this will be a short video that is student-friendly and engaging. In some cases, this could be an interactive like an H5P or other media. Be sure to include all components needed for providing attribution and an accessible transcript.]

Objectives: After completing this module, students will be able to . . .

- [student friendly objective 1][add standard reference number in brackets here]
- [student friendly objective 2][add standard reference number in brackets here]

Module Instructions: Complete each activity in the module sequentially. Make sure you are honest in your participation. Academic integrity is a vital part of being successful in this course. Carefully read all pages, taking notes if necessary. If a page has media or links, be sure to explore each item as well. [Note: Add any other instructions needed; if no additional instructions are needed, be sure to delete this note.]

Timing: This module will take you approximately [estimated time according to the pacing guide].

Completion: You will know you have completed the module once all the activities in the checklist below have been finished. The activities are in a table that indicates the activity, its description, and point value if graded. A blank final column has been added that you may use to check off completed items and track your average for the module if you print this page. Click the down arrow to view the checklist in line.

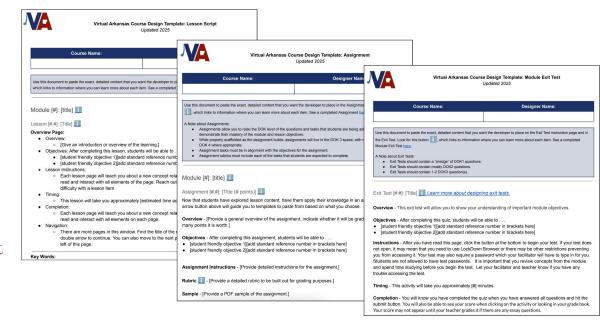
[Developers add a PDF copy of the Module checklist document here.]

Purposeful Alignment Across Lessons and Activities

During course design, each lesson includes:

- Objectives using measurable action verbs
- Activities and assessments that align to those objectives
- Consistent scripting that makes alignment visible to students and reviewers

This alignment is baked into the process—not an afterthought—supporting **QM/NSQ best practices** for instructional clarity.





Virtual Arkansas Course Design Template: Lesson Script

Updated 2025

Course Name:

Use this document to paste the exact, detailed content that you want the developer to p which links to information where you can learn more about each item. See a completed

Module [#]: [title]

Lesson [#.#]: [Title]

Overview Page:

- Overview:
- [Give an introduction or overview of the learning.]
- Objectives: After completing this lesson, students will be able to
 - [student friendly objective 1][add standard reference numb
- [student friendly objective 2][add standard reference numb
- Lesson Instructions:
- Each lesson page will teach you about a new concept rela read and interact with all elements of the page. Reach out difficulty with a lesson item.
- Timing:
- This lesson will take you approximately [estimated time ac
 Completion:
 - Each lesson page will teach you about a new concept rela read and interact with all elements on each page.
- Navigation:
 - There are more pages in this window. Find the title of the double arrow to continue. You can also move to the next pleft of this page.

Key Words:



Virtual Arkansas Course Design Template: Assignment Updated 2025

Use this document to paste the exact, detailed content that you want the developer to place in the Assignmen which links to information where you can learn more about each item. See a completed Assignment in

A Note about Assignments:

- Assignments allow you to raise the DOK level of the questions and tasks that students are being asi
 demonstrate their mastery of the module and lesson objectives.
- While properly scaffolded as the assignment builds, assignments will live in the DOK 3 space, with DOK 4 where appropriate.
- Assignment tasks must be in alignment with the objectives for the assignment.

Course Name:

· Assignment rubrics must include each of the tasks that students are expected to complete.

Module [#]: [title] 1

Assignment [#.#]: [Title (# points)]

Now that students have explored lesson content, have them apply their knowledge in an a arrow button above will guide you to templates to paste from based on what you choose.

Overview - [Provide a general overview of the assignment, indicate whether it will be grad many points it is worth.]

Objectives - After completing this assignment, students will be able to . . .

[student friendly objective 1][add standard reference number in brackets here]

• [student friendly objective 2][add standard reference number in brackets here]

Assignment Instructions - [Provide detailed instructions for the assignment.]

Rubric 1 - [Provide a detailed rubric to be built out for grading purposes.]

Sample - [Provide a PDF sample of the assignment.]



Designer Nam

Virtual Arkansas Course Design Template: Module Exit Test Updated 2025

Course Name:	Designer Name:

Use this document to paste the exact, detailed content that you want the developer to place on the Exit Test instruction page and in the Exit Test. Look for this button , which links to information where you can learn more about each item. See a completed Module Exit Test here.

A Note about Exit Tests:

- Exit Tests should contain a "smidge" of DOK1 questions.
- Exit Tests should contain mostly DOK2 questions.
- Exit Tests should contain 1-2 DOK3 question(s).

Exit Test [#.#]: [Title] I Learn more about designing exit tests.

Overview - This exit test will allow you to show your understanding of important module objectives.

Objectives - After completing this guiz, students will be able to . . .

- [student friendly objective 1][add standard reference number in brackets here]
- [student friendly objective 2][add standard reference number in brackets here]

Instructions - After you have read this page, click the button at the bottom to begin your test. If your test does not open, it may mean that you need to use LockDown Browser or there may be other restrictions preventing you from accessing it. Your test may also require a password which your facilitator will have to type in for you. Students are not allowed to have test passwords. It is important that you review concepts from the module and spend time studying before you begin the test. Let your facilitator and teacher know if you have any trouble accessing the test.

Timing - This activity will take you approximately [#] minutes.

Completion - You will know you have completed the quiz when you have answered all questions and hit the submit button. You will also be able to see your score when clicking on the activity or looking in your grade book. Your score may not appear until your teacher grades it if there are any essay questions.

Big Picture Plan

ACT Prep - Science

Module Name/Topic Standards		ame/Topic Standards Answers to Core Questions						
Module 1	Introductory Module		Purpose: Understanding ACT structure; strategies for success. Assessments: Diagnostic pre-test, reflections. Topics: ACT overview, time management, test-taking tips.	Practice tests, exemplar training resources guides.				
Module 2	Science Prep Module	Link to Standards	Purpose: Improve scientific reasoning and analysis. Assessments: Lab simulations, data analysis, practice tests. Topics: Data interpretation, scientific investigations, hypothesis evaluation.	ACT Science practice tests.				
Module 3	Fast Facts & Calculator Tips		Purpose: Quick-reference science reasoning strategies. Assessments: Timed drills, data analysis exercises. Topics: Science trends, graph reading shortcuts, common question types.	ACT Science guides, strategy sheets.				

1. Get organized: make a plan, use modules/folders.

An ounce of prevention is worth a pound of cure.



The Virtual Arkansas Big Picture Plan is an import ant document that helps teams consider essential requirements for a course and gives focus to the design work needed. This document will be shared with a variety of stakeholders during the design process to garner feedback and support for

Core Requirements

- As you plan, this course has specific requirements that must be incorporated into the structure of your plan.
- ☐ Requirement 2
- ☐ Requirement 3

Core Questions

As you fill out the table below, name and identify the standards alignment for planned modules. You will need to answer core questions about the substance of each module in the appropriate column.

- 1. What is the purpose of the module? (This can help you write your module overview.)
- 2. What types of assessments would be good for this module based on the standards?

	What will be the lesson topics in this module (hint: try to group your co	entent for a module into	about three overarching topics	s with the	
	subtopics below).	Module	Name/Topic	Standards	Answers to Core Questions
	Potential Resources			•	Semester One
	Where will you get your content? This column is for you to link potential extended actually be included, it needs to have open usage rights and/or written permi		ı		Comedian Cina
		Module 1			
ii ▼ Mo	dule 2: Plant Growing Conditions: Water, Air, Temperature, an	Module 2			
11 11	Module 2 Overview Instructions	Module 3			
		Module 4			
ii	Module 2 Entry Test O pts Submit	Module 5			
	Lesson 2.1 Plant Air and Temperature Conditions	Module 6			
				Seme	ester Two (Year Long Course)
i	Quiz 2.1 15 pts Submit	Module 7			
	Lesson 2.2 Plant Watering	Module 8			
	0 pts View	Module 9			
i	Quiz 2.2 15 pts Submit	Module 10			
	Lesson 2.3 Growing Media Formulation	Module 11			
	0 pts View	Module 12			
	Module 2 Entry Test Opts Submit Lesson 2.1 Plant Air and Temperature Conditions Opts View Quiz 2.1 15 pts Submit Lesson 2.2 Plant Watering Opts View Quiz 2.2 15 pts Submit	Module 3 Module 4 Module 5 Module 6 Module 7 Module 8 Module 9 Module 10 Module 11		Seme	ester Two (Year Long Cours





The Virtual Arkansas Big Picture Plan is an import.ant document that helps teams consider essential requirements for a course and gives focus to the design work needed. This document will be shared with a variety of stakeholders during the design process to garner feedback and support for the project.

2. Sketch out your assessments first.

Begin with the end in mind.

Core Questions

As you fill out the table below, name and identify the standards alignment for planned modules. You will need to answer core questions about the substance of each module in the appropriate column.

- 1. What is the purpose of the module? (This can help you write your module overview.)
- 2. What types of assessments would be good for this module based on the standards?
- 3. What will be the lesson topics in this module (hint: try to group your content for a module into about three overarching topics with the subtopics below).



Instructional Design

Historically, Virtual Arkansas has ascribed to a time-tested instructional design model referred to as ADDIE. While this model is highly effective, especially for novice and junior-level design teams, the end product can be slow to achieve and sometimes struggles to identify quality control issues before the end user encounters them. Virtual Arkansas will continue to use aspects of ADDIE in appropriate situations.

Analyze → Design → Develop → Implement → Evaluate

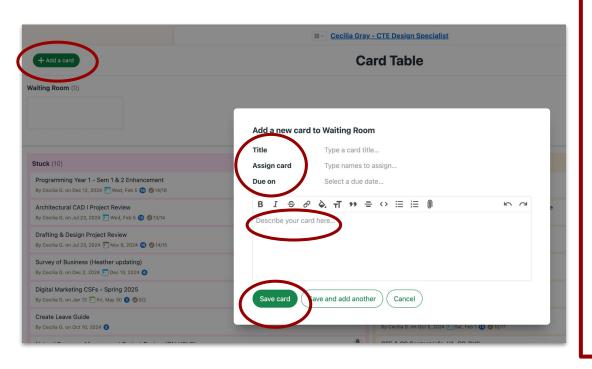
Recently, Virtual Arkansas has begun incorporating newer design approaches especially those referred to as *Agile*. Where ADDIE is classified as a predictive, waterfall method of project design; Agile is an alternative that has emerged in the last half-century that allows for more iterative, incremental, or change-based design. Agile design happens in a series of sprints allowing for incremental release of working product components and more responsive modifications to existing asset infrastructure.

Sprint 1 »	Sprint 2 »→	Sprint 3 »	Sprint 4 »	Close
1.Set Requirements 2.Design 3.Develop 4.Test 5.Feedback 6.Deliver	1.Review 2.Deploy			



Adding Items to the Card Table

We Track Our Work with Cards

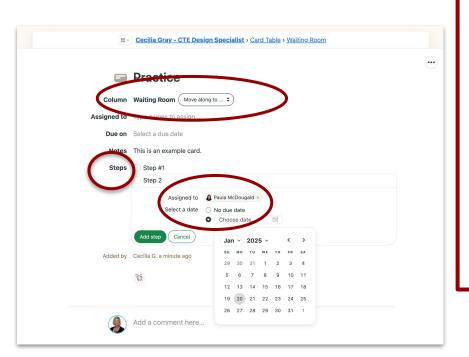


- Each course design project starts with a card.
- Cards represent tasks, deliverables, or phases of a sprint.
- Team members can click "Add a card" to contribute work that needs to be tracked or assigned.
- This keeps our entire team in sync, from kickoff to launch.



Customizing and Assigning Cards

Every Card Has a Purpose—and an Owner

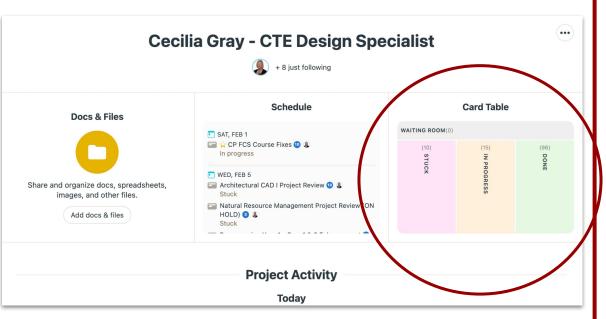


- We use cards to delegate tasks, add deadlines, and include helpful notes or links.
- Cards are tagged by phase (Design, Develop, Review) and assigned to the responsible team member.
- This makes ownership and progress clear for everyone involved.



Moving Cards Across the Sprint

Cards Move as Work Progresses



- As work gets done, cards move from left to right—just like a design sprint board.
 This visual flow helps us spot bottlenecks, track progress, and celebrate wins.
- Bonus: Cards can hold comments, files, and checklists—everything in one place.

Questions Responses 4 Settings
SCIENCE Inquiry Project
B I U 🕾 🏋
Hello, you've been invited to take a look at the SCIENCE Inquiry Project for our current ATLAS Camp build. Please take a look at our Coursearc link and leave any comments that you might have about it on this form. This is optional, however, it would greatly aid our efforts in building this course. Please look at the following questions. You do not have to answer all of them, they are there more as a guide for what to look for. Thank you!!! https://virtualarkansas.coursearc.com/content/new25-scientific-inquiry/lesson-1-1-template-2/lesson-overview/
Is the course structure clear and logically sequenced? Are the module topics and standards alignment easy to follow? Long answer text
Any glaring issues? Are there any foreseeable gaps in the course content or design? Are there any aspects of the plan that might be difficult to implement in an online, asynchronous format?
Long answer text
Are there any additional resources (OER, media, experts, museum partnerships, etc.) that would enhance this course? Long answer text
Do you have any recommendations for improving the overall course flow and student experience? Long answer text

Teacher Feedback Loop

Questions Responses 4 Settings	Hello Science Team,
SCIENCE Inquiry Project	Tieno seience Team,
Hello, you've been invited to take a look at the SCIENCE Inquiry Project for our current ATLAS Camp build. Please take a look at our Coursearc link and leave any comments that you might have about it on this form. This is optional, however, it would greatly aid our efforts in building this course. Please look at the following questions. You do not have to answer all of them, they are there more as a guide for what to look for. Thank you!!! https://virtualarkansas.coursearc.com/content/new25-scientific-inquiry/lesson-1-1-template-2/lesson-	I've recently developed a new Science Inquiry Module, and I'd really value your professional feedback to help refine and improve it before full implementation.
overview/	I've created a brief Google Form to collect your
Is the course structure clear and logically sequenced? Are the module topics and standards alignment easy to follow?	thoughts: Science Inquiry Module Feedback Form
Long answer text	The form should only take a few minutes to complete, and all responses will be carefully considered as we
Any glaring issues? Are there any foreseeable gaps in the course content or design? Are there any aspects of the plan that might be difficult to implement in an online, asynchronous format?	finalize the materials.
Long answer text	If you have any questions or would prefer to discuss your feedback in person, don't hesitate to reach out.
Are there any additional resources (OER, media, experts, museum partnerships, etc.) that would enhance this course? Long answer text	Thank you in advance for your time and expertise!
Do you have any recommendations for improving the overall course flow and student experience?	Best regards,
Long answer text	Justin

O3
Implementation







SERVICES OFFERED



CONTENT
+
TEACHER
HIGH SCHOOL 9-12

CONTENT
+
TEACHER
MIDDLE SCHOOL 5-8

CONTENT
PARTNERSHIP
PROGRAM

SUMMER SCHOOL

ALE CORE SERVICE CONTENT
+
TEACRIER
ANYWHERE
ACADEMY

DEDICATED
TEACHER &
EMERGENCY
USE
PROGRAM

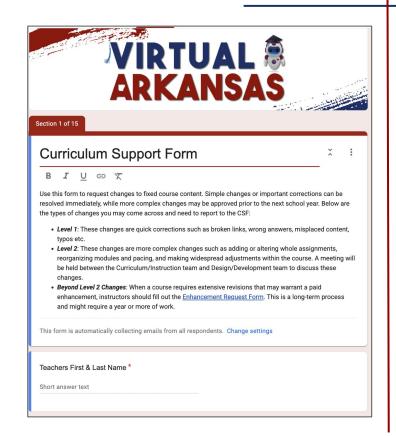
DESIGN & DEVELOPMENT



Teacher Course Shells

VA full-time teachers facilitate the student learning experience, which includes collaborating on and implementing improvements to course content.

- Course Blueprint shells are created. Teacher course shells are copies of the Blueprint shell.
- Teacher shells are used for one term only. Any changes teachers make are applicable for the duration of that term. Permanent changes must be requested through the Curriculum Support Form.
- Teachers who notice a content issue will use the Curriculum Support Form to get the issue resolved and the blueprint editor and manager will fix it.
- Teachers do not have access to current blueprints without permission for a specified time period.





VA-Wide Goal 2024-2025

Virtual Arkansas Collaborative Teams will be engaged in ongoing work designed to provide opportunities for discussions around using data to inform instruction and interventions. The following goal(s) directly related to this focus have been set for Virtual Arkansas teachers:

 VA Wide Goal: Virtual Arkansas faculty will design, enhance, and utilize standards-aligned assessments to diagnose student learning deficits, inform instruction and interventions, and to facilitate student growth and success on high-stakes assessments and/or to earn advanced credentials.



Why Focus on Assessment Quality?

Student Achievement

Teachers are accountable for student learning. The only way to ensure that learning happens for all students is to use available data to determine gaps in achievement and then use this information to inform what and how we teach and who we target for interventions.

Teacher Accountability

Arkansas's LEARNS Act will hold teachers accountable for student growth, as measured on DESE-defined assessments, including the ATLAS, and through other measures.

Quality Assurance

As the State Virtual School, Virtual Arkansas must assure stakeholders that we are providing the highest quality curriculum and instruction model available to Arkansas students and schools.



Our Sprints towards Quality

Essential Standards & Proficiency Scales

Teachers prioritized and unpacked essential standards. They created proficiency scales to help assess student progress toward mastery.

Organizing Assessment Assets

All quiz question items were reviewed to determine to which were standards-aligned and then moved them to the appropriate new standards-based test banks.

Assessment Audits & Alignment Matrices

Teachers marked where and how standards, CLOs, and MLOs are used in each module of the course.

"I" - Introduced

"P" - Practiced

"A" - Assessed

Adding Outcomes

Canvas Outcomes were utilized and organized by standard so that alignment could be made through banks and rubrics and data could be collected.

Classic Quiz Item Labeling

Teachers labeled assessment banks and items with the standard and DOK level.

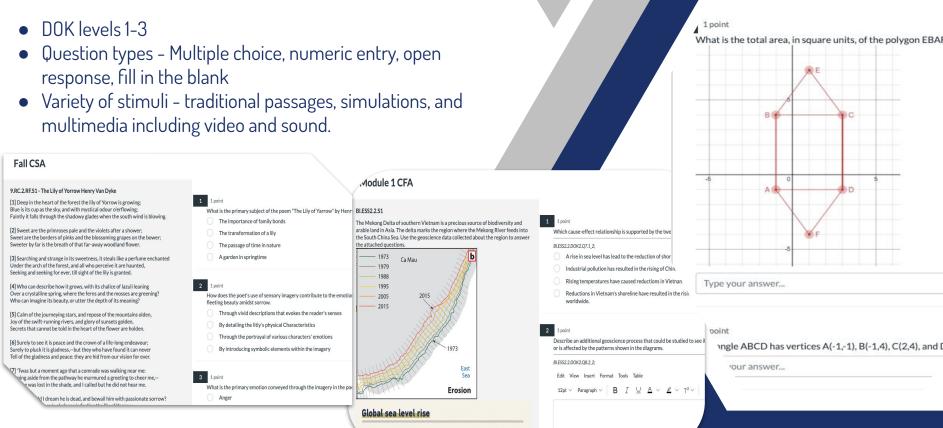
A+CE (Assessment and Competency Engine)

A contracted project with twelve (12) assessment item designers creating comprehensive test banks for 24 courses.





A+CE Item Types



Jule 3 CFA

Alignment Matrices



	ENGLISH 11 Learning Objectives Alignment Matrix										
Reference #	Learning Standard		M1			M2			M3		
	Arkansas K12 ELA Standards	I	Р	Α	1	Р	Α	1	Р	Α	- 1
11.W.8.P	Choose a variety of transition words, phrases, and clauses effectively to connect ideas.				\checkmark	~	~				
11.W.9.P	Write with stamina over extended periods of time.										
11.W.10.P	Engage in the writing process (e.g., draft, revise, edit), addressing what is most significant purpose and audience.										
11.W.11.P	Include headings, graphics, and various multimedia to support ideas and information.										
11.W.12.P	Conform writing to style manual guidelines appropriate for the discipline and writing type,	/	~	V							
11.W.13.R	Conduct short and sustained research, synthesizing information from multiple sources to a										~
11.W.14.R	Assess the credibility and accuracy of sources, using scholarly databases when appropria										/
11.W.15.R	Paraphrase, integrate, and/or embed select quotations to maintain the flow of ideas, credit				/	/	/				/
11.W.16.R	Follow a standard citation format, including in-text citations and a literature review, works	~	~	~							~
11.V.1	Use general academic and content-specific words and phrases accurately, gathering voca	\checkmark	~	/	~	/	/				
11.V.2	Recognize the major historical influences in the evolution of the English language (i.e., ling										
11.V.3	Decode and encode words, using knowledge of Greek combining forms and Latin prefixes										

	Course Level Objectives Alignment Matrix						
Reference #	Course Level Objective	Related State Standards	M1	M2	М3	M4	M5
CLO1	Students will plan for future careers.	ADV.7-8.L1					
	Read a variety of nonfiction and fiction readings that are selected to give students opportunities to identify and explain an author's use of rhetorical strategies and techniques;	11.RC.2.RF; 11.RC.6.RL; 11.RC.7.RL; 11.RC.8.RL; 11.RC.12.RI; 11.RC.13.RI; 11.RC.14.RI; 11.RC.16.RI; 11.RC.17.RI;			V	~	~
	Analyze to understand how various effects are achieved by writers' linguistic and rhetorical choices;	11.RC.2.RF; 11.RC.6.RL; 11.RC.7.RL; 11.RC.8.RL; 11.RC.12.RI; 11.RC.13.RI; 11.V.6;		✓	✓	~	>
	Write argumentative, narrative, informative, and explanatory texts that proceed through several stages or drafts, with revision aided by teacher and peers;	11.W.1.S; 11.W.2.S; 11.W.3.S; 11.W.4.P; 11.W.5.P; 11.W.7.P; 11.W.8.P; 11.W.9.P; 11.W.10.P;		~	V	✓	~
		11.CC.5.SLC;11.CC.6.SLC; 11.CC.8.P; 11.CC.9.P; 11.RC.3.RF; 11.RC.15.RI;	~	~	~	V	П

Teachers marked where and how standards are used in each module of the course.

- "I" Introduced
- "P" Practiced
- "A" Assessed

Teachers also marked where CLOs (Course Level Objectives) are used.

Our Sprints towards Quality Cont'....

Core Subjects Assessment Retreat

Core content-area teachers came together in Summer 2024 to review state assessment (ATLAS) test blueprints, introduce New Quizzes, complete CSA and CFA training.

Data Collection

Our PLC meetings include data-driven discussions. Once all teachers are on the same quiz engine, then all members of a PLC have access to the same data sources.

New Quizzes Conversion

Beginning Fall 2024, all ELA, Math, Science, and Social Studies courses started to utilize New Quizzes for major assessments.

Study Guides and Rubrics

To ensure that the alignment between course assessments and study guides is appropriate, CTs reviewed existing guides and made revisions as needed.
Rubrics for writing assessments are now under review & revision.

Assessment Redesign (CSAs and CFAs)

Teachers were trained to create CSAs and CFAs that reflect the assessment item structures of the ATLAS exam. Realignment to New Quiz Outcomes began.

(GLOW) Guided Learning Optimization Window

A focused period of time when teachers are approved to make quality-driven changes in their blueprint courses.



Common Data Sources





Guided Learning Optimization Window (GLOW)



What is GLOW?

A period of time that happens twice in the school year when teachers are designated as Blueprint Editors so that they can make specified and approved changes in their course.

How does VA GLOW?

- Choose GLOWing courses based on ATLAS tested areas and high enrollment numbers.
- 2. Outline tasks for completion.
- 3. Assign Blueprint Editor.
- 4. Facilitate changes.



Guidance and Dissemination

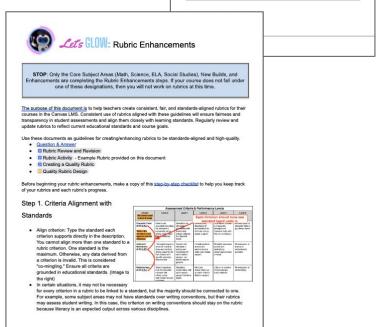
× Blueprint Associations 9

Tutorials for Teachers

To make sure teachers understand the task being asked of them, the Design & Development team provides detailed tutorial documents along with video tutorials as a visual for teachers to follow.

Deploying our Developments

- For CSFs, changes are made by D&D Team members and then synced out to all teacher shells.
- For GLOW, since big changes are being made, we break the blueprint links so that the course edits are not accidentally synced to the teacher shells too early and cause setting changes or confusion for students.





	GLOW: Core and MS		Blueprint Info	Admin Tasks			Assessments			Focus Publis		GLOW	/ Prep	Rubrics			C
ADE Course Code	Course Name	Main BLU Number	Main Blu Name	Supervisor	Course Notes (Admin Only)	Migrate To Item Banks	Review and Embed CSAs	Review and Embed CFAs	Align Outcomes	Position FV Pages	Link FVs to Teacher Resources Guide	Adding Identifiers to New Quizzes	Completing Prep Work	Steps 1 and 2	Steps 3 and 4		L2 CH
414210	PROFESSIONAL COMMUNICATION SEM	2530	BLU24_PROFESSIONAL_COMM		Typical *	(4/4) Com ▼	(5/5) Co 💌	(5/5) Co ▼	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🔻	(3/3) St *	Both Co ▼	•	•	
517040	AP ENGLISH LITERATURE AND COMPOSITION Sem 1	668	BLU24_AP_LIT_AND_COMP_SEM1		Consider •	(4/4) Com *	(2/5) Ad •	•	•	Complete *	In Progr ▼	•	•	•	•	•	
517040	AP ENGLISH LITERATURE AND COMPOSITION Sem 2	669	BLU24_AP_LIT_AND_COMP_SEM2		Consider ▼	(4/4) Com *	(2/5) Ad ▼	▼>	•	Complete *	In Progr ▼	•	-	•	•	•	
453102	EXPLORING PERSONAL AND NATIONAL IDENTITY THROUGH ART SEM	10888	NEW24_EXPL_PERS_NAT_ID_ART		Consider •	•	•	•	•	•	•	•	•	•	•	•	
453101	TODAY'S AMERICAN ART: EXPLORING THE FUNDAMENTALS OF ART SEM	10887	BLU24_TODAYS_AMERICAN_ART		Consider •	•	•	•	•	•	•	•	•	•	•	•	
412000	ENGLISH 11 Sem 1	1000000	BLU24_ENGLISH_11_SEM1		Typical •	(4/4) Com ▼	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co 🔻	Complete *	Complete *	(3/3) Qu 🕶	(3/3) St 🕶	•	•	•	
412000	ENGLISH 11 Sem 2	1526	BLU24_ENGLISH_11_SEM2		Typical •	(4/4) Com *	(5/5) Co •	(5/5) Co *	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🕶	(3/3) St *	•	•	•	
453030	MUSIC APPRECIATION SEM	10828	BLU24_MUSIC_APPRECIATION_SEM		Consider ▼	(4/4) Com ▼	(5/5) Co ▼	(5/5) Co •	(3/3) Co ▼	•	•	•	•	•	•	•	
410000	ENGLISH 9 Sem 1	112	BLU24_ENGLISH_9_SEM1		Typical •	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co •	Complete *	Complete *	(3/3) Qu 🕶	(3/3) St 🕶	•	•	*	
410000	ENGLISH 9 Sem 2	113	BLU24_ENGLISH_9_SEM2		Typical •	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🕶	(2/3) St •	•	•	*	
411000	ENGLISH 10 Sem 1	1523	BLU24_ENGLISH_10_SEM1		Typical 💌	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co ▼	Complete *	In Progr ▼	(3/3) Qu 🕶	(1/3) St ▼	•	•	•	
411000	ENGLISH 10 Sem 2	1524	BLU24_ENGLISH_10_SEM2		Typical •	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🔻	(3/3) St 🕶		(•	
517030	AP ENGLISH LANGUAGE AND COMPOSITION Sem 1	5165	BLU22_AP_LANG_AND_COMP_SEM1		Consider ▼	(4/4) Com *	(5/5) Co ▼	•	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🕶	(2/3) St 💌	•	•	•	
517030	AP ENGLISH LANGUAGE AND COMPOSITION Sem 2	5166	BLU24_AP_LANG_AND_COMP_SEM2		Consider ▼	(4/4) Com ▼	(5/5) Co ▼	•	(3/3) Co ▼	Complete -	Complete *	(3/3) Qu 🕶	(3/3) St	•	•	•	
388110	LANGUAGE ARTS GRADE 8 Sem 1	8463	BLU24_LANG_ARTS_8_SEM1	1	Typical *	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co +	Complete *	Complete *	(3/3) Qu 🕶	(3/3) St 🕶	Both Co ▼	Both Co ▼	Both Co ▼	
388110	LANGUAGE ARTS GRADE 8 Sem 2	8464	BLU24_LANG_ARTS_8_SEM2	1	Typical •	(4/4) Com ▼	(5/5) Co •	(5/5) Co ▼	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🕶	(3/3) St	•	•	•	
366510	VISUAL ART GRADE 6 9W E	10743	BLU24_VISUAL_ART_5_6_E		Consider •	(4/4) Com, ▼	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co ▼	In Progr ▼	In Progr ▼	(3/3) Qu 🕶	(3/3) St *	•	•	•	
366510	VISUAL ART GRADE 6 9W O	10744	BLU24_VISUAL_ART_5_6_O		Consider ▼	(4/4) Com *	(5/5) Co •	(5/5) Co ▼	(3/3) Co *	In Progr ▼	In Progr ▼	(3/3) Qu *	(2/3) St 🕶	•	•	•	
377510/388 510	VISUAL ART GRADE 7/8 9W E	8218	BLU24_VISUAL_ART_7_8_E		Consider ▼	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co ▼	In Progr ▼	In Progr ▼	(3/3) Qu 🕶	(2/3) St 🕶	•	•	•	
377510/388 510	VISUAL ART GRADE 7/8 9W O	5171	BLU24_VISUAL_ART_7_8_O		Consider ▼	(4/4) Com 🕶	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co *	In Progr ▼	In Progr ▼	(3/3) Qu 🕶	(2/3) St 🕶	•	•	•	
413000	ENGLISH 12 Sem 1	110	BLU24_ENGLISH_12_SEM1		Typical •	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co ▼	Complete *	In Progr ▼	(3/3) Qu 🔻	(2/3) St ▼	•	•	•	
413000	ENGLISH 12 Sem 2	111	BLU24_ENGLISH_12_SEM2		Typical •	(4/4) Com *	(5/5) Co •	(5/5) Co ▼	(3/3) Co ▼	Complete *	In Progr ▼	(3/3) Qu 🔻	(2/3) St 🕶	•	•	•	
450000	VISUAL ART FOUNDATIONS I Sem 1	8454	BLU24_VIS_ART_FOUND_I_SEM1		Typical •	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co *	Complete *	Complete *	(3/3) Qu 🕶	(3/3) St 💌	•	•	•	
450000	VISUAL ART FOUNDATIONS I Sem 2	8455	BLU24_VIS_ART_FOUND_I_SEM2		Typical 💌	(4/4) Com ▼	(5/5) Co *	(5/5) Co ▼	(3/3) Co ▼	Complete *	Complete *	(3/3) Qu 🔻	(3/3) St 💌	-	•	•	
399160	FUNDAMENTALS OF TECHNOLOGY AND ENGINEERING II SEM (ETE II)	7207	BLU24_FUND_TECH_ENG_II		Consider •	•	•	•	•	•	•	•	•	•	•	•	
399150	INTRO TO ENGINEERING AND TECHNOLOGY EDUCATION SEM (ETE I)	7310	BLU24_INT_ENG_TECH_EDUCATION		Consider ▼	(4/4) Com 🕶	•	•	•	•	•	•	•	•	•	*	
399050	KEYBOARDING GRADE 7 SEM	5255	BLU24_KEYBOARDING _7_8		Typical ▼	-	•	~	•	î	•	•	•	•	•	•	
424030/424 03V	HUMAN ANATOMY AND PHYSIOLOGY Sem 1	5150	BLU24_HUMAN_ANATOMY_SEM1		Typical 🔻	(4/4) Com *	(5/5) Co ▼	(5/5) Co ▼	(3/3) Co ▼	Complete *	Complete *	(3/3) Qu •	(3/3) St 🕶	•	•	•	Coi

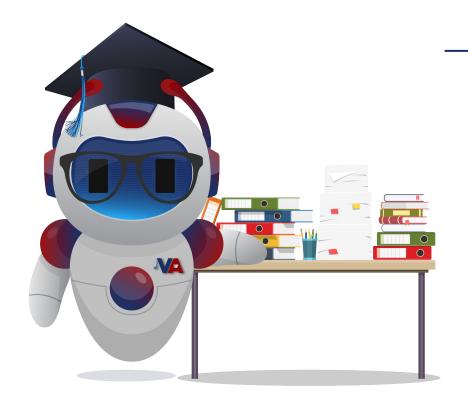


Empowering Our Educators

Our Educators play a major role in our continuous evolution in course quality and excellence.





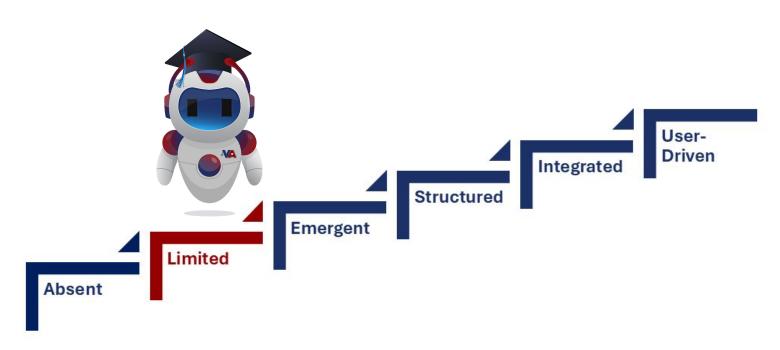


04

User Experience



The UX Maturity Model



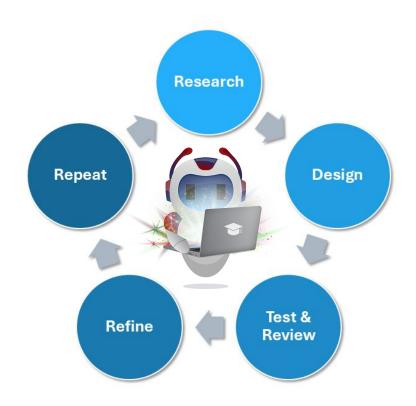
What is UX?

Usability Accessibility Performance Design Utility

Core UX Elements We Focus On



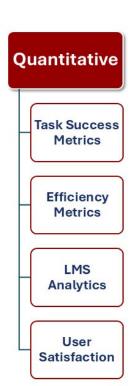
The UX Loop-Continuous Improvement

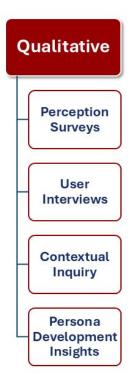




Gathering Insights











The UX Insights

VIRTUAL ARKANSAS

Virtual Arkansas Student Perception Survey 2023-2024 Academic Year

Dear Virtual Arkansas Student.

This is an anonymous survey designed to be taken in each Virtual Arkansas class you are taking. If you are taking only one Virtual Arkansas course, you will only take this survey once. If you are taking multiple Virtual Arkansas courses, we ask that you complete this survey for each of those courses.

Your answers to this survey will help us make decisions on what we can do to help make the online learning experience with Virtual Arkansas better for you if you are continuing to take courses with us in the spring and for future students. We ask that you put thought into each question or prompt and answer to the best of your ability.

Thank you!

VIRTUAL ARKANSAS

2023-2024 PERCEPTIONS SURVEY REFLECTION

Survey: Student Perception Survey (Spring 2024) (8970 Fall/8,066 Spring - 17,036 responses)

	Positive I	Markers
Short Name	Description	Implications if Any (Possible Goals, Improvement Efforts, Responses, etc.)
THE PARTY OF THE P	PRI 1202 BIRS 1202 BIRS 1202	and the term of the state of th

VIRTUAL ARKANSAS To Description Long passwords with a variey of upper and lowercase letters pose a challenge for facilitate Having a VA employee onsite while the VA teacher zooms with students may provide som

Issue	•	Long passwords with a variey of upper and lowercase letters pose a challenge for facilitators	C&I	*	Not Started	*	Yes	*
Insight	•	Having a VA employee onsite while the VA teacher zooms with students may provide some valuable insights	C&I	*	Not Started	•	Yes	•
Issue	•	MCHS students have fall break in October. Students cannot work ahead when modules are locked or when content is not available	D&D	*	Resolved	*	Yes	•
Issue	•	A black bar appears randomly when some students are testing asking for a password. The exam password does not work. It locks down the computer. See attached image.	Tech	+	Resolved	*	Yes	¥
Insight	-	VA Teacher Training is recommended for new teachers on how to edit videos.	D&D	-	Not Started	-	No	•
Insight	*	Students do not have headsets with microphones or a complete set of graphing calculators.	School	-	N/A	+	No	•
Issue	*	Students are getting stuck in the classic LDB Check.	D&D	•	Not Started	*	Yes	-
Issue	•	Portal messages are not denoting unread messages.	Tech	-	Resolved	+	Yes	-
Issue	-	One Teacher, 5 Emails, One Day	C&I	+	Resolved	*	No	-
Insight	*	Students can use personal emails to schedule proctoring when necessary.	School	*	Resolved	*	No	•
Issue	-	Students did not know how to create a graphic or a video for Module 0.	D&D	*	Not Started	*	Yes	•
Issue	*	Students were confused about the difference between having to do Module 0 in every course vs. the gateway.	D&D	*	Resolved	+	Yes	+
Issue	•	Teachers from Science and ELA PLCs did not have all of the shells needed	D&D	*	Resolved	*	Yes	-
Issue	-	Not all shells had enrollments yet.	Operat	+	Resolved	+	Yes	¥
Issue	-	"Who" should be contacted regarding "what" internally? And "who" should be copied?	C&I	*	Under Revi	-	Yes	-
Issue	*	The Junior High did not have Virtual Arkansas Whitelisted.	Tech	+	Resolved	+	No	•
Issue	-	The Junior High had not entered student email addresses in their eSchool system to be pulled into ours.	Operat	*	N/A	*	No	¥
Issue	•	If students are transferred after students have been enrolled, we have no way of knowing.	C&I	*	Not Started	•	Yes	*
Insight	*	Students were well behaved, working, and attending Zoom.	School	+	Resolved	+	No	•
Insight	*	Facilitators knew where students should be working and had procedures in place.	School	*	Resolved	*	No	•
Insight	*	The learning environment was conducive to learning. Students were well behaved in the hallways.	School	*	Resolved	•	No	*
Insight	*	Students had headsets and microphones. They use chromebooks from carts and are not allowed to have phones on them in class.	School	+	Resolved	+	No	•
Issue	*	The seating arrangement is not conducive to learning.	C&I	*	N/A	*	Yes	-
Issue	•	Students were damaging devices, not logging out, and there was not a process to assign or check out devices.	C&I	*	N/A	+	Yes	¥
Issue	-	Students did not have headphones with microphones.	School	+	Resolved	*	No	*
Issue	•	Readspeaker would read one line in Spanish and the next lines in English with a Spanish accent.	Tech	•	Under Revi	-	Yes	~

Feedback Survey



THANK YOU!

Do you have any questions?

Justin.Howell@virtualarkansas.org

Brooke.Suyal@virtualarkansas.org

Rainbow.Bagsby@virtualarkansas.org

501-477-2781

www.virtualarkansas.org





Fonts and Colors Used

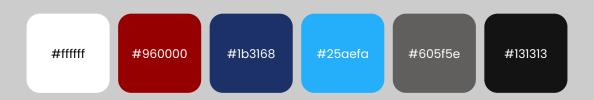
This presentation has been made using the following fonts:

Playfair Display https://fonts.google.com/specimen/Playfair+Display

DM Sans https://fonts.google.com/specimen/Bebas+Neue

Poppins https://fonts.google.com/specimen/Poppins

This presentation has been made using the following colors:



Resources

Media and Graphics

- Vector icons from FlatIcon
- Virtual Arkansas branding <u>Virtual Arkansas</u>